

Health Caring



Alegent's Lakeside Hospital in Omaha, Nebraska.

Alegent Health is the largest not-for-profit, faith-based healthcare system in Nebraska and southwestern Iowa. The organization comprises 10 hospitals, more than 100 sites of service, over 1,300 physicians on its medical staff and 9,000 employees.

FBG provides janitorial services to 35 Alegent facilities throughout the greater Omaha metro.

Cleaning medical clinics demands a specialized understanding above those of other facilities. Healthcare institutions require a higher level of disinfection in specific areas due to the nature of

clientele and potential risk of exposure to harmful microorganisms. As a 40+-year veteran in the fight against germs, FBG meets those needs in three ways: with advanced equipment, specialized procedures and strategic planning.

In true green cleaning fashion, FBG uses microfiber cleaning cloths exclusively along with microfiber wet mops and floor dusters and high-filtration vacuums to ensure consistently high IAQ (Indoor Air Quality). A strict color-coding system is employed to prevent any possible cross-contamination between areas.

Best practices cleaning means we focus on cleaning high-use areas like entryways and high-touch surfaces such as doorknobs & restrooms where the potential for bacterial exposure is greatest. We also emphasize basic hygiene practices like proper hand-washing. While it seems elementary, experience has shown that clean hands are the first defense against the spread of germs. That's why FBG provides hand-washing posters to all of our customers.

Training is equally important. All FBG employees working in healthcare facilities undergo advanced training and maintain strict adherence to OSHA safety standards. This ranges from thorough daily job reporting to specialized OSHA instruction on the handling of blood borne pathogens.

That experience has proven valuable according to Alegent Property Management Coordinator Susan Nelson. "In the healthcare business, there's a sense of urgency to all we do, and FBG truly understands this. Area Manager Darrin Hay is great! Thanks to everyone involved in maintaining our healthcare facilities."

Planning is another big part of FBG's holistic strategy. With the appearance of the H1N1 virus, Alegent Health has

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ESOP NEWS

by Terri Gogetap, CBSE, President

With this issue, we wrap up the 12th season of our Employee Stock Ownership Plan celebrations. Because we need to squeeze the last three into this issue, we're giving Page 2 to the first of the three celebrations held in April, starting with Cedar Rapids. Thanks to everyone that helped make these events memorable, especially our Employee Owner Committee volunteers who put their own special touch into each celebration.

CEDAR RAPIDS VALUE AWARD WINNERS

QUALITY

Fernando Calderon does an excellent job providing quality at Verizon in Cedar Rapids. Each time we meet with the customer, the customer reiterates how much they appreciate the job Fernando does and how much they want him to stay! He does an excellent job communicating and responding with the customer and provides great value everyday. Our customer had this to say about Fernando, "His actions make FBG a good partner here at the Cedar Rapid's Verizon."

PEOPLE DEVELOPMENT

Sandra Cruz-Loza has been at Regina Inter-Parish Catholic Education Center for some time now and recently became team leader. Whenever Jose is needed at another account, Sandra takes charge working with the crew at Regina, keeping them organized and on task. By motivating and training the crew in addition to her other duties, Sandra provides great value to FBG and the customer.

ETHICS & INTEGRITY

Mike Whiteman does a great job fulfilling the needs of the customer at the Cedar Rapids Surgery Center and following his job schedule everyday. Mike is very conscious of his time, always making sure his work is done with the highest quality and on time, which provides great value and makes the customer happy. It also provides tremendous value to FBG and the customer.

Mauro Lopez does a great job fulfilling the needs of the customer by carefully following his job schedule everyday at the Cedar Rapids Surgery Center. It's this type of integrity that provides satisfaction to our Healthcare market segment. He is extremely reliable, always does what he says, just as in our Quality Policy, "We do what we say." We appreciate the great job Mauro does every day.

INNOVATION & EXPERIMENTATION

John Schiel is on a return trip to FBG, but hasn't wasted any time providing value in terms of innovation. He has found ways to get the job done on a tight budget, keep the equipment running, and satisfying the customer all at the same time. He has shown value to all from the very beginning and we're very pleased to have John out at Fed Ex Ground. ■

Health Caring

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refined their system-wide pandemic plan to include additional precautions, such as creating specialized 'Flu Clinics' that are separate from public areas. FBG plays an active role in supporting these prevention plans. For several healthcare customers, FBG employs a unique strategy of alternating disinfectants to prevent organisms from developing immunity to one product over time.

As a green cleaning company, part of our focus is maintaining a healthy environmental balance for our customers: employing effective levels of disinfection to prevent people from getting sick, without over-relying on strong chemicals that could potentially make people sick. And the results show. Alegent Health is ranked first in the country in quality and patient satisfaction according to the Network for Regional Healthcare Improvement (NRHI).

A big thanks to all of our hardworking employee-owners in the healthcare industry. Knowing you're on the job makes us all feel good. ■



Davenport Value Award Winners

INNOVATION & EXPERIMENTATION

Floyd Nott joined FBG in October of 2007 as a Cleaning Specialist at HON. Floyd takes a lot of personal pride in every job he does. Floyd was a big part in getting a floor maintenance plan going at HON. He started from scratch and worked the plant piece by piece to get the job done. Due to Floyd's hard work and ability, we increased our customer satisfaction scores. Floyd is also willing to help out whenever needed, even if it is in another location.



ETHICS & INTEGRITY

Norma Peacock joined FBG in October of 2002 as a Cleaning Specialist at Alliant Main Street in Dubuque. The quality of work that Norma does is great. She cares about FBG's policies and works hard to make sure that she is doing the job the way it is meant to be done by following her job schedule. Even with economic forced reductions and only once a month visits from her supervisor, Norma's quality of work has not diminished.

Martha Luna joined FBG in November of 2000 as a Cleaning Specialist. She has worked at Barjan, Riverstone Group and now R&O. Martha has always exceeded the customer's expectations in her quality of work. Her Job Status Reports and Inspections have always scored very high. The quality of service that she provides for R&O Group is a sample of the kind of work we want our company to be know for. Martha has a great work ethic, quality and pride in what she does.

PROFITABILITY

Ron Maher joined the FBG team in March of 2000. Ron has been working at the same account through the many transitions first as Eagles Country Market and now as Rock Island Country Market as a Full Time Cleaning/Floor Specialist. Ron meets his budget goals every month in his account. His hard work, following job schedules and continuing to keep his quality high have been the results of great success in hard difficult times due to the economy. Ron is an asset to FBG and the customer, Rock Island Country Market.

John Lay joined the FBG team in March of 2000. John has been the Cleaning Specialist for the Qwest Route for the last 6 years. John's ability to follow his job schedules even with the economic reductions and still meet the customer's expectations speaks for itself. His safety in his driving record has been perfect with no accidents or traffic tickets. John's route includes 13 Qwest buildings ranging from Maquoketa to Davenport, to Blue Grass. John's ability and attention to work safely in the accounts is well noted by his supervisors and the customer, for his safety record and efforts to help FBG's bottom line.

Debbie Tinkler joined the FBG team in April of 1999. She has worked as Internal Manager since that time and now has the additional responsibility of Human Resources for the Quad City District. Debbie's quality work and attention to detail has benefitted not only our district, but the rest of the company as well. She has implemented inventory reduction and streamlined our consumable products, benefiting FBG and our customers. Debbie is an incredible asset to the FBG family!

PEOPLE DEVELOPMENT

Gina Peacock joined FBG in July 2000 as a Full Time Cleaning Specialist at the Alliant Main St. in Dubuque. Gina is doing a great job in helping with the training, back checking buildings when needed and the training of others. Gina goes above and beyond to do a good job and keep on budgets even though that means cutting her own hours. Her hard work and efforts are appreciated.

ETHICS AND INTEGRITY

Sean Sheets joined FBG in April of 2007 as a Full Time Cleaning Specialist. Sean has worked as a DayPorter at MidAmerican One River Place and is now currently at John Deere Harvester. Sean has demonstrated his great ability to communicate with the customer and fellow employees over the last 2 years. While working at MidAmerican Sean found a purse and returned it to the customer. This simple but honest gesture, demonstrates the ethics and integrity that Sean has about his position within the FBG family. ■

Des Moines and Minnesota Value Award Winners

QUALITY

David Woodard retired last October after working for us since 2002 but we called him back in December to fill an unexpected vacancy, which he thankfully did without hesitation. David works, in tandem, at the Family Resource Center in Boone. He provides meticulous floor work. Leslie Stonehocker, Director of Child Care Junction said, "Dave does an awesome job! He is always more than accommodating and has even taken on the additional responsibility of feeding Rhonda's fish. The floors look so nice once they're waxed. Dave rates a 150%.' That says it all. Thanks, Dave, for all your efforts and quality work.

Pat Braack has been an FBG Associate since 2006 and cares for the Iowa Dept. of Commerce in Ankeny, Iowa.

When it comes to making a facility look great, Pat knows how to make it happen. She is a hard worker with high standards of quality. Pat has a unique position in that she has a basic job schedule to follow, but the account she works at is paying for "time" spent cleaning; this means the director of the Dept. of Commerce also asks her to do all kinds of specials tasks. From carefully sorting items into a four-category recycle bin to safely cleaning the glass top of the entry way ceiling from the stairway above. Pat has also received the highest marks on her Job Status Reports for the last 9 months in a row. Way to Go Pat, keep up the great work!



ETHICS & INTEGRITY

Alicia Valdez has been with us since June of 2001 and is Site Supervisor for the downtown Des Moines Qwest facilities as well as Orchard Place. Alicia has shown by example of her leadership that she is a fair and honest Supervisor with great integrity. It's part of her nature; not just something she does occasionally. Alicia looks out for the well being of FBG as a company and also the workers under her care. In her training of CST1 and CST2 she doesn't short cut the process because it could compromise the safety of our employees and cause conflict for the company. She does her instructing the way the company has asked her to and she does it very well.

Alicia, thank you for being a leader with Ethics and Integrity and being an example for us to follow. Congratulations.

Gary Pollard has been with FBG since 2008 and works as a member of the Special Projects Team. Gary has shown our customers and his fellow FBG employees many times over that he knows what is right and moral. He constantly seeks to work out solutions to problems that are fair and equitable for both FBG and the internal and external customers. His most recent assignments have been serving at Monsanto in Huxley, Iowa and Team Leader at Orchard Place locations in Des Moines. He has done an outstanding job of building relationships with our client contacts and taking care of all of his FBG staff. He is well respected by all for his cool head and fair treatment of all.

His real emphasis is doing his job right and making our customer happy. Thank You Gary!

PROFITABILITY

Art Scigliano is known as Mr. ESOP. Art is a 20 year veteran with FBG. He is very company conscious and knows the importance of keeping accounts under control by being efficient, working within the budget, and keeping the customer happy. When he orders supplies, his Area Manager challenges him to think about inventory levels and will reply, "Oh ya, I better watch the ESOP!" Congratulations on such a distinguished and long career with FBG. You have been an asset to us and we appreciate you so much!

INNOVATION & EXPERIMENTATION

Mike Wilson is the Day Porter at Qwest 925 High Street. He also works the Sunday afternoon shift at the West Des Moines Library. Qwest accounts have what is referred to as Priority One and Priority Two service calls. We respond to a Priority One in four hours and Priority Two the same day. All Qwest employees have access to toll-free service request line. With over 400 employees, that makes for some interesting requests. Mike can always find the most efficient plan to get the service requests handled and still complete his daily tasks. Thank you Mike for using your innovative skills to get the tasks done quickly and efficiently for Qwest and FBG.

Des Moines and Minnesota Value Award Winners (continued)

Tonya Le was recently promoted to Area Supervisor. Her “early” years were spent at MidAmerican Energy though she has cleaned most of our buildings at some point. The joke at MAE is that Tonya has more security clearances than they do. She always works with others to find new ways to perform while paying close attention to quality, service, and budgets. Tonya assists the Area Managers and is Supervisor for our Special Projects Department. She took a major part in the start-up of several new buildings working tirelessly on job schedules, training, and day-to-day work with the crews. Tonya is also responsible for floor work scheduling, maintaining our Fleet Vehicles, and training when needed. Thank you Tonya for performing such a great job!

PEOPLE DEVELOPMENT & EMPOWERMENT

Dennis Duncan has a natural ability with people and was recently named Team Leader. He has always gone above and beyond his job description to be sure that all new people are welcomed and made to understand the importance of their jobs. He keeps an eye on inventory, is our Goodwill Ambassador with all of the Monsanto Corporate Staff and keeps FBG management up to date on everything. He recently took on an additional solo account to keep him busy in his “spare” time. We are very fortunate to have Dennis Duncan as a member of our Heartland Team. Congratulations and thank you for all you do!

Terry Aalbers. Due to his natural ability and pro-active leadership of his team members he was recently named Team Leader. He has always gone above and beyond his job description to be sure that all new people are welcomed and made to understand the importance of their jobs. In a very complex environment of office space and production floors, he moves easily from one side to the other. Never failing to keep FBG management up to date on everything that happens. We are very fortunate to have Terry as part of our Heartland Team. Congratulations!

Gloria Gamboa began as Administrative Assistant for our Twin Cities District in 2004. Over the years, her role expanded through her natural leadership and organizational skills. In addition to her Human Resource responsibilities, she leads our HR Management team and is a trusted and respected resource for her peers. As a Certified Facilitator, Gloria has traveled to our other District Offices to assist in certifying their trainers. She also coordinates the bi-monthly HR and monthly Internal Manager teleconferences. Thank you Gloria for taking ownership of your role to ensure FBG continues to excel in developing enthusiastic owners for our future!

PROFITABILITY

Gary Phelps is a valued employee and helps clean the Newton Library plus several other facilities. “No” is not in Gary’s vocabulary. An extremely competent and dependable person, with a wide facility based knowledge, Gary is called upon regularly to fill in where needed at a moments notice. Gary works within each facility budget and is very conscientious regarding these matters. It is a pleasure working with Gary. He makes my job easier by doing what is right for the external customer and FBG. Thank you, Gary, for your continued valued service. ■

It’s Quotable:

A collection of thoughts for our *Spotlite* readers.

“Unless someone like you cares a whole lot, nothing is going to get better. It’s not.”

—Dr. Suess’ *The Lorax*

“The path to greatness is along with others.”

—Baltasar Gracion, *Spanish Priest*

“The greatest virtues are those which are most useful to other persons.”

—Aristotle

JUNE CELEBRATIONS

BIRTHDAYS (By Date)

- Bradley Chapman *Lincoln*
Maria Medina *Colorado-North*
Russell Washington *Omaha*
- Marcelino Neri *Omaha*
Sherry Waynick *Lincoln*
- Esmeralda Cadenas Peralta *Minnesota*
John Miglini, Jr. *Omaha*
- Daniel Hammen *Des Moines*
Earnest Haynes *Omaha*
David Merideth *Des Moines*
William Shewan *Omaha*
- Petula Duarte *Lincoln*
Alexander Trubnikov *Omaha*
- Joanie Dockins *Colorado-South*
Jon Moore *Omaha*
John Schiel *Cedar Rapids*
- Roy James *Colorado-South*
Marlene Kotoski *Minnesota*
Maribel Maldonado *Omaha*
- Nadezdha Solodovnik *Lincoln*
Jeremy Harvieux *Minnesota*
Susana Hernandez *Minnesota*
Amelia Moyorga Robles *Des Moines*
Beth Pekarski *Corporate*
- Luis Calderon *Omaha*
Gerald Husak *Des Moines*
Sridevi Kamma *Corporate*
Earl Roberts *Des Moines*
Brandy Schulz *Lincoln*
Nancy Smith *Des Moines*
- Cruz Garcia *Colorado-North*
Aja Silvola *Colorado-South*
Zerefe Tekleyes *Minnesota*
- Gerardo Bolivar *Colorado-South*
Mieczyslaw Melski *Omaha*
Johnna Washburn *Davenport*
- Craig Coe *Colorado-South*
Randall Gessford *Lincoln*
Daniel Heller *Lincoln*
Kimberly Payne *Lincoln*
- Juan Cervantes *Colorado-North*
Joline Ramer *Lincoln*
Antonio Regalado *Omaha*
Maria Serrano *Omaha*
Carolyn Weisflock *Omaha*
- Scott Jones *Corporate*
Michael Wilson *Des Moines*
- Ivan Englett *Corporate*
Michael Mooney *Colorado-South*
Michael Peat *Colorado-South*
Crecencia Rodriguez *Lincoln*
David Wells *Omaha*
- Michael Carpenter *Colorado-South*
Rita Conard *Omaha*
Wesley Greve *Des Moines*
Chasity Johnson *Cedar Rapids*
- Americo Ramos Diaz *Minnesota*
- Mourad Dahani *Lincoln*
Maria Manzo Chavez *Omaha*
- Joseph Carey *Omaha*
Juliana Quiroz *Colorado-North*
Carlos Saravia *Minnesota*
Souriya Senphannarat *Colorado-North*
- Tabatha McDonell *Corporate*
Andrew Roker *Omaha*
Terri White *Des Moines*
- Mirian Reyes *Des Moines*
Connie Stanfill *Omaha*
- Ana Garcia *Colorado-North*
Herbert Hall *Omaha*
Victoria Wildaurre *Cedar Rapids*
- Jose Garcia *Omaha*
Ned Minehart *Cedar Rapids*
- Alfredo Cordova *Omaha*
Margarita Gonzalez *Colorado-North*
Juan Gurrola Madrid *Omaha*
Wanda James *Colorado-South*
Terri Taylor *Des Moines*
Vicky Trauernicht *Omaha*
- Annie Crawford *Omaha*
Roxana Guevara *Colorado-North*
Marvin Karr *Omaha*
David Penick *Cedar Rapids*
Vanessa Vigo Rodriguez *Corporate*
- Juvenal Rodriguez *Cedar Rapids*
Ismael Trejo *Colorado-North*
- Tammi Amos *Lincoln*
Alma Escobedo De Tovar
Colorado-North
- Aaron Clark *Omaha*
Robert Fry *Des Moines*
Frances Maes *Colorado-North*
Sadie Prince *Omaha*
Salvador Rangel *Omaha*
Amanda Stilen *Omaha*

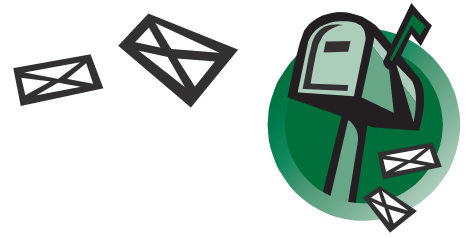
ANNIVERSARIES (By Years of Service)

- Pamela Allen *Omaha*
Sor Ayala *Colorado-South*
April Blake *Colorado-South*
Alfredo Cordova *Omaha*
Marvin Dixon *Omaha*
Joel Earnest, Jr. *Davenport*
Michael Ennis *Minnesota*
Alonso Fuentes Castillo *Cedar Rapids*
Gilbert Folks *Colorado-North*
Robert Gale *Omaha*
Janet Jameson *Lincoln*
Richard Lucero *Colorado-North*
Marianosa Macias *Colorado-South*
Travis Maes *Colorado-South*
Wanda Medina *Davenport*
Abel Meza *Omaha*
Masayo Miller *Omaha*
Nancy Niehaus *Davenport*
Sandra Ortiz *Omaha*
Neal Pash *Omaha*
Wayne Pence *Lincoln*
Darren Phillips *Omaha*
Lois Potts *Omaha*
Jose Ramos *Minnesota*
Martha Rosales *Omaha*
Sak Saengdara *Colorado-North*
Manuela Sanchez *Omaha*
Carlos Saravia *Minnesota*
Lilian Urbina *Omaha*
Gilberto Vega *Davenport*
Mary Voskuhl *Colorado-South*
- Kelly Adams *Omaha*
Evelia Blake *Colorado-South*
Lynn Boddicker *Cedar Rapids*
Gerardo Bolivar *Colorado-South*
Dawn Brown *Des Moines*
Yolanda Diaz *Colorado-North*
Julie Dittmer *Lincoln*
Harry Flores Saez *Colorado-South*
Che Guiliano *Colorado-South*
Devera Griggs-Walker *Colorado-South*
Ora Hall *Des Moines*
Mara Horn *Cedar Rapids*
Candice Jacob *Colorado-South*
Bernardo Marquez Camacho *Omaha*
Mary Miller *Colorado-South*
Beth Pekarski *Corporate*
Aja Silvola *Colorado-South*
- Leslie Shepard *Des Moines*
Terri Taylor *Des Moines*
Erika Trevino *Cedar Rapids*
Christopher Vega *Cedar Rapids*
Richard Wilder *Omaha*
- Dennis Fromm *Davenport*
Martha Hurtado *Colorado-North*
Phan Huynh *Davenport*
Penny Johnson *Colorado-North*
Vidosava Kubura *Des Moines*
Timothy Marsh *Omaha*
Norbert Mistoler *Lincoln*
Chauncy Page *Minnesota*
Clifford Payne *Lincoln*
Kimberly Payne *Lincoln*
Ivan Sanchez *Minnesota*
- Marian Carmen *Omaha*
Wayne Carmen *Omaha*
Odella Dipner *Davenport*
Carol Jacoby *Lincoln*
Jorge Pliego *Minnesota*
Melanie Simmonds *Davenport*
Tamara Vollmer *Lincoln*
- Larry Jones *Des Moines*
Michael Riggio *Colorado-South*
Catherine Winchester *Cedar Rapids*
- Steven Becker *Minnesota*
Manuel Cruz-Fuentes *Cedar Rapids*
Carol Franklin *Davenport*
Earl Knower *Omaha*
Pamela Sundquist *Davenport*
- Cecilia Casteneda Torres *Des Moines*
Ralph Medina *Colorado-North*
Aurora Terrazas *Des Moines*
Antonio Trujillo *Colorado-South*
- Julius Bendorf, Jr. *Cedar Rapids*
Larry Brittell *Omaha*
Violet Flaitz *Omaha*
Ned Minehart *Cedar Rapids*
Alicia Valdez *Des Moines*
Deborah Van Nurden *Corporate*
- Dennis Bishop *Davenport*
Donald Elmer *Davenport*
- Tadeusz Adamowski *Omaha*
Andrea Robles *Lincoln*
- Patricia Alvarado *Omaha*
Tina Donatsch *Davenport*
Jacqueline Raus *Omaha*
- Gerald McArtor *Lincoln*
Eric Wulf *Davenport*

BIRTHDAYS (continued)

- Antonio Aguirre *Cedar Rapids*
- Terry Aalbers *Des Moines*
Ana Hernandez *Minnesota*
Manuela Torres *Cedar Rapids*

More From the Mailbag



*From: Nancy Dalka,
TierOne Bank Vice President*

*To: Rob Baker,
Lincoln Area Manager*

Subject: Great Service

Just wanted to share a story of great service provided by Cindy at the Cotner Branch of TierOne Bank.

This story occurred on the day we had a tornado warning in Lincoln. Most of the weather had settled, but shortly after the Bank closed at 6:00, the branch and surrounding areas lost power. Cindy must have been working upstairs in the vestibule at the time. A woman who was trying to use the ATM was right in the middle of a deposit transaction when the power went out. She was VERY concerned about what would happen to her deposit. She saw Cindy and came to the door to seek help. Cindy, who I'm sure has no training in how to fix an ATM, went to the ATM with this woman and when they determined there was not much more they could do, Cindy took the woman's name and contact information and left it for me so I could contact her the next morning. Hats off to Cindy, who certainly went above her job description to help this customer!

I would add that Cindy is a hard working and dedicated employee. It is not coincidence that she was recognized as our February employee of the month. Keep up the GREAT work Cindy! ■

*From: Stu Kucera,
Terrus Real Estate Group*

*To: Guy Robarge,
Lincoln District Manager*

Subject: Kudos

When Rich Hejtmanek began to work with the Grand Island property, the visible improvements were evident throughout the office. He has responded to work orders that needed immediate attention in less than an hour. Work orders have been acted on with speed and the work finished to perfection.

There is exceptional communication between Rich and myself, exceptional. I believe Rich has brought a positive attitude to the night crew as well. My congratulations go out to Candy for her promotion to the new night Supervisor. I also want to send my Kudos out to the entire GI-FBG crew here at Principal Financial and would recommend recognition for their dedication and exceptional work ethics. ■

Customer Survey Comments

FBG President Terri Gogetap sends out customer satisfaction surveys every three months (called Quarterly Customer Critiques) and occasionally our customers will include some nice comments, such as these ...

- Greg Wagner, Nebraska Game and Park Commission simply said, *"Good Job – Well Done!!"*
- Joan Harris, First National Bank complimented Western Nebraska Area Manager Bob Jones and Cleaning Specialist Lawrence "Lonnie" Luten by saying, *"Bob and Lonnie are always eager and ready to communicate cleaning concerns, which we have a swinging door for, either way, to voice concerns, if any. Thanks!"*
- George Ruder with Alliance Storage Technologies in Colorado Springs, wrote *"They continue to do an exceptional job."*
- From NSC Regional Manager Brian Wellette (for Qwest Colorado) commented on the service provided by Denver District Operations Manager Penny Johnson, and Colorado Springs Operations Manager Roy Von Esselstine, *"Penny, Roy and their team are excellent managers. If I need anything completed I know I can turn to these two and it will be done with excellence."*
- Cindy Jennings at Alliant Energy (West Ames Service Center), wrote, *"Rich Leiknes is my contact in most areas and he has been great to work with. He is professional and timely in getting back to me with concerns, solutions, bids, or whatever I am requesting. Steve Simmonds always is there to back us (Alliant Facilities) on the more global issues and has been a great support of our budget reduction efforts."*
- Mark Nelson at Citicard in Des Moines said, *"It is a pleasure to work with DSM FBG management and crew [and] keep up the good work!"*

ANNIVERSARIES (continued)

- 13 Steve Simmonds *Corporate*
- 14 Cindy Harper *Corporate*
- 15 Kaeleen Glouner *Colorado-South*
- 16 Joseph Michalec *Cedar Rapids*
- 17 Mieczyslaw Melski *Omaha*
Virgene Roberts *Omaha*
- 22 David Bradley *Omaha*
- 24 Sandi Bruno *Corporate*
- 28 Ivan Englett *Corporate*



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MUSIC REVIEW



by **Rodger Stroup**

COMMUNION

The Soundtrack of Our Lives

To paraphrase Forest Gump, a double-cd is like a box of chocolates, in that you really never know what you're going to get.

The latest from this Swedish group is a mixed bag of rock, pop, and some very cool psychedelic freakbeat. The variety is great, but it does take some getting used to.

My ears perked up during "RA 88," with its charging beat and great guitar sound, but then along comes "Second Life Replay," a cool, dream-like number that builds up to a very nice rocking conclusion, despite the mellow beginning.

Disc one continues down this path, and we get some great tunes. "Thrill Me," "Fly," and "Pictures of Youth" are some of the other disc one highlights. "Distorted Child" brings disc one to a close with some great guitar work.

Disc two opens with more of a pop feel with "The Fan Who Wasn't There," and "Flipside." Disc two also features a nice instrumental tune called "Digitarian Riverbank."

With 93 minutes of music to digest, Communion asks a lot of the listener. If you stick with it, the payoff is some very fine tunes. Look for this one in my top 10 for 2009.

LOTUSFLOW3R

Prince

Another top 10 contender is the new effort from Prince, a three-disc collection called Lotusflow3r.

Discs one, Lotusflow3r, and two, Mplsound, belong to Prince exclusively, with the third disc used to spotlight Bria Valente, the new discovery du jour.

Lotusflow3r opens with a very cool jazz-like instrumental called "From the Lotus . . .," which is the first of many songs showcasing Prince's great guitar work.

There's a great cover of the 60's chestnut, "Crimson and Clover" here, with a piece of another classic, "Wild Thing," thrown in at no charge!

Prince has always been great at blending rock, soul, funk, and pop into a sound that is easily

recognizable. "4ever" and "Feel Good, Feel Better, Feel Wonderful" are two great examples of this.

Disc two opens with "(There'll Never B) Another Like Me," and it's clear that Mplsound is going to appeal more to fans of a more electronic, dance sound. There's nothing wrong with that, mind you. It sounds like Prince is having fun making music again, and his songs on disc two are solid from beginning to end.

If you're curious about Valente, her cd is decent pop music, and having a Prince assist isn't going to hurt her chances. Still, for my money, it's Prince's two discs that make this collection worth owning. It's available through an exclusive arrangement with Target, and at a price that is lower than most single discs.

MUSIC TRIVIA GOT YOU STUMPED?

One of our customers, John Ebsen, wanted to know about a particular 60s song and though I may not be able to remember what I had for lunch yesterday, I do know music. So if you've got a burning music trivia question, e-mail me at rstroup@fbgservices.com and I'll try to help! ■

SPOTLITE FEEDBACK

Give us your feedback! We hope you like the new look of our Spotlite newsletter and that you continue to find it interesting, informative and easy to read. If you've had a change of address, would like to be removed from our mailing list or have story ideas you'd like to share for upcoming Spotlite issues, please let us know! Email Barbara Luna with your request at barbara@fbgservices.com with the word 'SPOTLITE' in the subject line.