

Best-Case Scenario



The Pennsylvania Value Award winners. Descriptions on Page 5.

Martina Ventova (front row, left) knows how to get the job done. In fact, FBG’s Program Manager for Case New Holland could be called a case study in outstanding performance.

Case New Holland is a \$13 billion global manufacturer of agricultural and construction equipment based in Pennsylvania. Two sites, in New Holland and Belleville, have been part of FBG’s portfolio for eight years. With Martina and her team on the job, they’ve been in good hands.

It’s a big job. Beyond creating a clean, safe and healthy environment, the team performs a wide range of

service functions for CNH—dispenser installation, light plumbing, painting, hoist inspections, light electrical—even the tough job of laser dust disposal (the dust created from steel laser cuttings).

The FBG team even undertook a new lighting program for the client about a year ago—replacing the facilities’ original metal halide fixtures with modern T8s. This resulted in a marked improved lighting quality, employee safety and overall efficiency.

Judging by FBG’s consistently excellent customer-satisfaction scores, it’s obvious she also knows how to inspire her employees. With nearly

100% attendance, this was a great way to kick off Pennsylvania’s first ESOP celebration. According to CSO and Manufacturing Services Director Scott Hess, “Martina has adopted the FBG way in every cultural and operational aspect of her position; she’s a remarkable manager and the results prove it.”

Though serving as Chief Sales Officer for FBG, Hess’s role has been expanded to include directing manufacturing specific services for key customers like Case New Holland. This was a result of FBG’s strategic planning initiative to align our expertise within key market segments. To

meet this new challenge, Hess will draw upon his operational knowledge in manufacturing and leverage his involvement in IFMA’s Manufacturing Council, the Association of Manufacturing Excellence and the Iowa Association of Business & Industry.

With Martina and her FBG team in place, Pennsylvania is in a great state of affairs. Great job, everyone! ■

MARTINA has adopted the FBG way in every cultural and operational aspect of her position.

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ESOP NEWS

by Terri Gogetap, CBSE, President

In conjunction with our Spring ESOP Celebrations, we mailed a survey to approximately 500 of our employee owners. A goal of our ESOP Education & Communication Plan is to establish a baseline knowledge level for our owners, so we can help increase their understanding year by year.

In addition to tabulating results from overall responders this year, we compared them to last year's responses to see if there were any improvements in their scores. The number of correct answers increased by over 1%. The response rate was 31%, an

improvement of 6% from last year.

Out of the 15 questions, these were the three that needed the most clarification:

ESOP stands for Employee Stock Ownership Plan.

ESOP does NOT stand for Employee Stock Option Plan. It's all about Ownership!

The value of our company stock changes on a daily basis.

An appraisal company reviews our financial information on an annual (yearly) basis to determine the Fair Market Value of our stock since we are not publicly traded.

The ESOP gives me a right to see all company financial information.

The financial picture of the company is shared in many ways. At the ESOP celebrations, our President presents the prior year's performance. And monthly, the account scorecard is shared to each location, earmarking safety, turnover, customer satisfaction and budgets.

GUESS THE VALUE CONTEST WINNERS

All owners were invited to participate. Each person who attended a celebration and was closest to guessing our stock value received cash in the amount of \$129.56, the current stock value of FBG. Here are our winners:

Corporate

Pat McGrath, guessed the exact value! (Note: Rodger Stroup, Pat Danforth also guessed the exact value so we held a drawing).

Colorado

Robert Bartek, guessed within 44¢ of actual value.

Des Moines/Minnesota

Michael Wilson, guessed within 55¢ of actual value.

Cedar Rapids

James Burchers, guessed within 56¢ of actual value.

Davenport

Dennis Breuer, guessed within 9¢ of actual value.

Pennsylvania

Carol Franklin, guessed within 6¢ of actual value.

Lincoln

Floyd Bishop, guessed within 24¢ of actual value.

Omaha

Billy Pingleton, guessed within 13¢ of actual value. ■



BSCAI Image Award Winner

FBG President Terri Gogetap after receiving the 2007 Image Award from the Building Service Contractors Association International (BSCAI) for FBG's website.

The website, designed by Omaha-based Chemistry Advertising, was named the North American winner for a Large Company. "We are thrilled to receive this honor from the BSCAI," said Gogetap. "It represents the efforts of many talented individuals and underscores FBG's commitment to our customers and employee-owners."

2008 marks the 8th time in 12 years the company has been recognized by the BSCAI and the fourth consecutive year FBG has received honors in the large-company category. The award was presented at the 2008 BSCAI Annual Convention in Tampa on April 28th.

ABOUT BSCAI

Formed in 1965, The Building Service Contractors Association International is the national trade association of the building service and janitorial industries. The organization represents a worldwide network of more than 2,000 member companies from across the U.S. and other countries that provide commercial cleaning, facility maintenance and other related building services. ■



Green Interiors

from *facilitiesnet.com*

When considering green interior products for your facility, an important factor in choosing the product with the least environmental impact is what happens to it at the end of its useful life.

There are typically four different things that can happen: the product can be disposed of in a landfill, or it can be recycled, upcycled or downcycled.

Recycling is the most common term. It implies that the product is reprocessed to result in exactly the same product as it started out as.

Upcycling extracts the components of the product and turns them back into virgin materials for use in the same or different products.

Downcycling occurs when a product is broken down into materials or a product of a lesser quality. It reuses materials, but cannot create the same product it came from.

Recycling and upcycling are the best choices, but if choosing between products that can't be reused or that can be downcycled, then downcycling is better than nothing. In all cases, simply repurposing or reusing the product as-is is the best case scenario. ■

ESOP Highlights

The amount of effort that went into our ESOP celebrations this year was monumental! As evidenced by this project (above) created by many of the folks at our Lincoln Branch, especially *Michael Nicolosi* who made it come to life! The pieces represent a good portion of the accounts serviced by the Lincoln Branch. The windmill represents Lincoln Electric System.

Everyone carried our Cleaning Green theme throughout including the terrific work by *Deb Tinkler* and *Jeannie Jett* in Davenport. They had a drawing for prizes and made sure that everyone was well prepared to answer Terri when she asked "Does anyone know our Quality Policy?"

Quality Policy: "We understand our customer's needs and expectations. We do what we say. We are committed to quality service and continuous improvement."

During other celebrations, without any props to guide them, the following employee owners shared the Quality Policy, out loud, and word for word. Great job!

Art Scigliano Des Moines

Joe Palmer Omaha

William Smith Pennsylvania ■

ESOP Winners

Congratulations to the Mississippi River Region's Cedar Rapids branch, they are the final winner for this year's ESOP attendance contest. The contest was held for the seven qualifying branch ESOP gatherings. Here are their winning numbers:

All owners present at the Cedar Rapids celebrations were eligible for a drawing. Five names were drawn, each of whom received a Gift Card to the company of their choice valued up to \$150.00.

Congratulations to our winners!

Maria Loza: Sears

Yvonne Armstrong: Kohl's & K-Mart

Bill Bell: Best Buy

Deann Bartling: Marriott

Ramona Flores: Target ■

Quarterly Management Team Meeting

Heartland Regional Manager *Jim Simmonds* and Mountain States Operations Manager *Roy Van Esselstine*, pictured below, are reviewing FBG's Balanced Scorecard. This information is reviewed quarterly as part of our ISO 9001:2000 requirement of continuous improvement, these statistics are extremely important not only to our best business practices but they provide a competitive edge. ■





Omaha ESOP Value Award Winners

QUALITY

Emily Avant has been with FBG since 1999 and works at *First National Bank*. Emily's positive attitude and proactive approach to quality work each day is demonstrated in the consistent results she achieves. Emily not only does an outstanding job but also generously coaches and supports her fellow employees. Thank you Emily for being an important part of the FNB/FBG Team.

Sadie Prince has worked for *Kiewit Plaza* since 2001. We receive nothing but compliments on her work and attention to detail. She is consistently one of the first to arrive at work and last to leave. She is always willing to pitch in and help others when needed. Thank you Sadie for all you do to improve the environment at Kiewit!

PEOPLE DEVELOPMENT

Martha Cardenas, after two years with FBG, has developed the effectiveness of her team by showing them how to become successful route performers. Martha also has taken it upon herself to learn about our other clinic accounts so that

she can help when needed. She has been instrumental in communicating among the cleaners to help ensure our service quality. Thank you Martha for helping develop our people.

Robert Wright is our Supervisor at *Creighton Cardiac* where he provides creative instruction to both FBG and Creighton employees on the intricacies of effective cleaning. From surgical rooms to marble floors, Robert does a terrific job on training and maintaining the quality our customer requires. You're a great part of our team, thank you Robert!

INNOVATION & EXPERIMENTATION

Maribel Maldonado works at one of our *Qwest* facilities. She has received many compliments regarding the faithful manner in which she works. Maribel has not only discovered better ways to do her job, but she took the initiative to rearrange the supply closet to make it more efficient and made improvement to her job schedule. Thank you Maribel for doing a terrific job!

Candelaria Lopez is a prime example of great things coming in small packages. Being vertically challenged in cleaning high reach areas, she has had to adapt methods that the average height person does



not. She is quick to have all the tools she needs for high cleaning including a step ladder. Besides assisting her in doing quality work, these tools help her perform her job in a safe manner. Keep up the great work Candelaria!

ETHICS & INTEGRITY

James Teng works in our healthcare division in Omaha and has consistently demonstrated ethical action. When James finds valuable items such as medical instruments and prescription drugs left unsecured, he makes sure the items are returned to their proper place and reports the incident. Our customer has repeatedly expressed their appreciation of his integrity. Thank you James for being a shining example of ethical work practices.

PROFITABILITY

Jim Williams has been with FBG since 1990, most of which has been in service to our client at *Kiewit Plaza*. He has been a key contact for us and continues to make improvements to our quality program. He keeps his equipment in good repair so it operates at peak efficiency. He also ensures that the work is done in a safe manner. Thank you for all your hard work Jim! ■



Pennsylvania Value Awards

(Picture on page 1.)

QUALITY

William Smith has been a Cleaning Specialist with FBG since 2006. Bill is attention to detail ensures he maintains a high level of service. He always looks for better ways to do his work and asks for feedback from inspections so that he can improve his performance. Bill keeps his eyes open to things that need to be done and if the customer has a special need, he is there to help. Thank you Bill, you are a valuable member of the FBG Team!

ETHICS & INTEGRITY

Carol Franklin has been with FBG since 2003 and is a Cleaning Specialist at *Case New Holland*. Everyday Carol does the hard job of emptying the heavy barrels in the manufacturing building and she takes great pride in doing her job properly. Not having one unexcused absence in almost five years, Carol is a true asset to our team. She also turns in lost items when found. Thank you for all you do Carol!

INNOVATION & EXPERIMENTATION

Yudy Martinez-Cardona is a *CNH* Cleaning Specialist. She keeps her building in excellent condition and is eager to receive an “Excellent” rating by learning to improve quality and safety. As an example, Yudy submitted a Correction Action Form to install door stoppers at each restroom door in order to keep the door open during the cleaning. That simple step helped her to save time and improve safety when mopping. With perfect attendance, it’s a pleasure to have Yudy as part of our team. Thank you Yudy!

PEOPLE DEVELOPMENT

Evelyn Trinidad-Montanez started with FBG as a Cleaning Specialist at *Southco* and is now the Site Supervisor. Evelyn has a great

It is a simple theory

From *treehugger.com*

It is a simple theory: do all the little things we prattle on about, like improving your car’s fuel economy (*save \$884 per year*); sealing the leaks in your home and save a little on energy (*\$129*); turning back your thermostat (*\$85*) and brown-bagging your lunch. (*\$1,560*). Take that *\$3,758* and invest it. What have you got in 30 years? *\$ 678,146.* ■

attitude and communicates well with customer and coworkers. She keeps her buildings in top condition and does a very good job training her team and inspecting their work. Fluent in English and Spanish, Evelyn help us with translation for us. All of your hard work is deeply appreciated, thank you Evelyn!

PROFITABILITY

Dennis Fromm is a part-time Lighting Maintenance Specialist/ Electrician at *CNH* in New Holland. Dennis possesses a great deal of knowledge that he’s gathered from more than 20 years of experience. In addition to his scheduled work, Dennis always helps with equipment repair. He has contributed to our success by keeping our equipment maintenance expenses low. Thank you for all your help Dennis!

Jose Rivera has been with FBG since 2005 as a Cleaning Specialist at *CNH* and is part of our floor care team. Jose is one of our most flexible employees. He is willing to help anytime he is needed. Several times, he has been asked to cover absences and was willing to do so. He is not just a valued employee within our *CNH* account but he is an assistant to *Southco* as well. Being fluent in English and Spanish, Jose also helps to translate. Thank you for all you do Jose! ■

Omaha Longevity Awards

35 YEARS

Kathy Marxen

25 YEARS

Ernestine Albert

20 YEARS

Grady James
David Bradley

15 YEARS

Lillie Harris
Mitch Melski
Virgene Roberts
Kay Horton

10 YEARS

Maria Perez
Brenda Clark
Marcelino Neri
Larry Nicholson
Robert Coudon

5 YEARS

Bobby Case
Steven Vanderyacht
Dora Lopez
Bonnie Hill
Ruben Hernandez
Maribel Maldonado
Michael Conklin
Rita Gorham
Roberto Garza
Kenneth Emge
Jose Torres
Mike Mailander

JUNE CELEBRATIONS

BIRTHDAYS (By Date)

- 1 Maria Medina *Colorado - North*
- 2 Russell Elsberg *Omaha*
Todd Jonak *Lincoln*
Luis Mirabal Marcano *Lincoln*
Marcelino Neri *Omaha*
- 3 Barbara Blea *Colorado - South*
Esmeralda Cadenas Peralta *Minnesota*
Gregory Golda *Omaha*
John Miglini, Jr *Omaha*
Soriana Veloz *Lincoln*
- 4 Michaela Driver *Omaha*
Daniel Hammen *Des Moines*
Loleta Mackins *Omaha*
William Shewan *Omaha*
- 7 Brenda Eagle *Cedar Rapids*
Roy James *Colorado - South*
Marlene Kotoski *Minnesota*
Maribel Maldonado *Omaha*
- 8 Timothy Coats *Des Moines*
Maria Cortez *Omaha*
Jeremy Harvieux *Minnesota*
Amelia Moyorga Robles *Des Moines*
Beth Pekarski *Corporate*
Nadezdha Solodovnik *Lincoln*
- 9 Luis Calderon *Omaha*
Gregory Lear Sr *Lincoln*
Earl Roberts *Des Moines*
Nancy Smith *Des Moines*
- 10 Cruz Garcia *Colorado - North*
Amanda Hanson *Lincoln*
Bonnie Hill *Omaha*
Aja Silvola *Colorado - South*
- 11 Gerardo Bolivar *Colorado - South*
Joe King *Des Moines*
Mieczyslaw Melski *Omaha*
Johnna Washburn *Davenport*
- 12 Craig Coe *Colorado - South*
Kimberly Payne *Lincoln*
Sandra Tiegs *Des Moines*
- 13 Juan Cervantes *Colorado - North*
Carolyn Weisflock *Omaha*
- 14 Scott Jones *Corporate*
Rufine Ouedraogo *Colorado - North*
Michael Wilson *Des Moines*
- 15 Ivan Englett *Corporate*
Bonnie Locher *Davenport*
Michael Mooney *Colorado - South*
Michael Peat *Colorado - South*
Crecencia Rodriguez *Lincoln*
- 16 Michael Carpenter *Colorado - South*
Rita Conard *Omaha*
- 17 Karin Lautenschlager *Florida*
- 18 Carlos Vasquez *Colorado - South*
- 19 Joseph Carey *Omaha*
Victor Martinez *Davenport*
Souriya Senphannarat *Colorado - North*
- 20 Olga Chernenko *Lincoln*
Tabatha McDonell *Corporate*
Terri White *Des Moines*
Doris Witt *Davenport*
- 21 Tamara Carlson *Omaha*
Rudolph Herrera *Colorado - South*
John Keller *Cedar Rapids*
Miriam Reyes *Des Moines*
Connie Stanfill *Omaha*
- 22 Ana Garcia *Colorado - North*
Herbert Hall *Omaha*
- 23 Jose Garcia *Omaha*
Ned Minehart *Cedar Rapids*
Theresa Silva *Omaha*
- 24 John Francis *Des Moines*
Juan Gurrola Madrid *Omaha*
Wanda James *Colorado - South*
Terri Taylor *Des Moines*
Vicky Trauernicht *Omaha*
- 25 Annie Crawford *Omaha*
Roxana Guevara *Colorado - North*
Mizuna Handley *Cedar Rapids*
David Penick *Cedar Rapids*
Vanessa Vigo Rodriguez *Davenport*
- 26 Juvenal Rodriguez *Cedar Rapids*
Karen Wilkins *Davenport*
- 27 Tammi Amos *Lincoln*
Melinda Cubilla Briceno *Omaha*
- 28 Aaron Clark *Omaha*
Frances Maes *Colorado - North*
Sadie Prince *Omaha*
Salvador Rangel *Omaha*
- 29 Antonio Aguirre *Cedar Rapids*
Griselda Ramos *Colorado - South*
Jose Sanchez *Cedar Rapids*
Nancy Stevens *Des Moines*
- 30 Ana Hernandez *Minnesota*
Manuela Torres *Cedar Rapids*

ANNIVERSARIES (By Years of Service)

- 1 Kelly Adams *Omaha*
Evelia Blake *Colorado - South*
Lynn Boddicker *Cedar Rapids*
Gerardo Bolivar *Colorado - South*
Dawn Brown *Des Moines*
Yolanda Diaz *Colorado - North*
Julie Dittmer *Lincoln*
Harry Flores Saez *Colorado - South*
Che Giuliano *Colorado - South*
Devera Griggs-Walker *Colorado - South*
Ora Hall *Des Moines*
Mara Horn *Cedar Rapids*
Candice Jacob *Colorado - South*
Rikki Madrid *Colorado - South*
Bernardo Marquez Camacho *Omaha*
Mary Miller *Colorado - South*
Ronald Mitchell *Lincoln*
Daniel Niyonzima *Cedar Rapids*
Luis Ortiz *Colorado - South*
Beth Pekarski *Corporate*
Patricia Rahmig *Lincoln*
Leslie Shepherd *Des Moines*
Aja Silvola *Colorado - South*
Terri Taylor *Des Moines*
Erika Trevino *Cedar Rapids*
Juan Vasquez *Colorado - North*
Christopher Vega *Cedar Rapids*
Richard Wilder *Omaha*
- 2 Maria Arboleda *Davenport*
Dennis Cooper *Omaha*
Kathleen Echols *Colorado - South*
Dennis Fromm *Davenport*
Shannon Haussermann *Lincoln*
Martha Hurtado *Colorado - North*
Phan Huynh *Davenport*
Penny Johnson *Colorado - North*
Vidosava Kubura *Des Moines*
Timothy Marsh *Omaha*
Johnnie Meling *Des Moines*
Norbert Mistoler *Lincoln*
Chauncy Page *Minnesota*
Clifford Payne *Lincoln*
Kimberly Payne *Lincoln*
Ivan Sanchez *Minnesota*
- 3 Marian Carmen *Omaha*
Wayne Carmen *Omaha*
Odella Dippner *Davenport*
Carol Jacoby *Lincoln*
Jorge Pliego *Minnesota*
Melanie Simmons *Davenport*
Tamara Vollmer *Lincoln*
- 4 Larry Jones *Des Moines*
Joseph Keegan *Des Moines*
Donna Meredith *Des Moines*
Terri Rhum *Des Moines*
Michael Riggio *Colorado - South*
Katherine Winchester *Cedar Rapids*
- 5 Steven Becker *Minnesota*
Manuel Cruz-Fuentes *Cedar Rapids*
Carol Franklin *Davenport*
Earl Knower *Omaha*
Pamela Sundquist *Davenport*
- 6 Federico Cardenas *Colorado - North*
Cecilia Castaneda Torres *Des Moines*
Dispatch Email *Corporate*
Ralph Medina *Colorado - North*
Jose Razo *Davenport*
Aurora Terrazas *Des Moines*
Antonia Trujillo *Colorado - South*
- 7 Julius Bendorf Jr. *Cedar Rapids*
Larry Brittell *Omaha*
Max Ervin *Des Moines*
Laurencio Estrada *Colorado - South*
Violet Flaitz *Omaha*
Maria Martinez *Colorado - South*
Ned Minehart *Cedar Rapids*
Darren Phillips *Omaha*
Alicia Valdez *Des Moines*
Deborah Van Nurden *Corporate*
- 8 Dennis Bishop *Davenport*
Donald Elmer *Davenport*
- 9 Tadeusz Adamowski *Omaha*
Andrea Robles *Lincoln*
- 10 Patricia Alvarado *Omaha*
Tina Donatsch *Davenport*
Jacqueline Raus *Omaha*
Leslie Stralow *Lincoln*
- 11 Gerald McArtor *Lincoln*
Eric Wulf *Davenport*
- 12 Steve Simmonds *Corporate*
- 13 Cindy Harper *Corporate*
- 14 Kaeleen Glouner *Colorado - South*
- 15 Joseph Michalec *Cedar Rapids*
- 16 Lillie Harris *Omaha*
Mieczyslaw Melski *Omaha*
Virgene Roberts *Omaha*
- 21 David Bradley *Omaha*
- 23 Sandi Bruno *Corporate*
- 27 Ivan Englett *Corporate*



Earth Day In Colorado

The Earth Day event at FBG's Oracle account in Colorado Springs was a "green" deal. Vendors of the building gathered to give information to their employees on how to bring green home. Bill Evans (Area Manager) and Erica Stowell (HR/Training) represented FBG at this event. Along with a green cleaning tip sheet for the home, there was also a basket giveaway which included many natural cleaners and our own microfiber cloths! FBG has been involved with Oracle in helping achieve their goal in LEED certification. This event really showed the pride Oracle employees take in being Earth friendly! ■



From the Mailbag

From: Colin Turner, Facility Operations Manager, Linc Facility Services
To: Nora Winchester, Cedar Rapids Area Manager
Re: Fernando Calderon

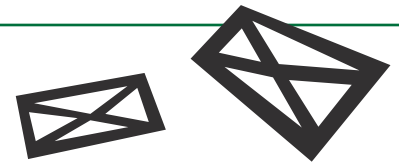
Please commend Fernando for handing in a lady's handbag, which he found in the restroom yesterday. His action was noted by Verizon staff, and I am impressed with his ethical response by doing the right thing. I encourage you to share this with Fernando. His actions make FBG a good partner here at the Cedar Rapids Verizon.

From: Kaybe Evans, Cedar Rapids Internal Manager
To: Editor
Re: Mauro Lopez

Mauro worked for us previously and returned last week to work at the Cedar Rapids Surgery Center. Michael Patterson of the Surgery Center called to let us know how thrilled they were to have him back because of his competence and thoroughness, and because they are so happy with Mauro's work, they have recommended FBG to three other medical facilities! WOW!

From: Peggy Watts, Alliant Energy Newton Service Center, Iowa
To: Steve Simmonds, FBG Utility Branch Manager
Re: Good job

Update to janitor storage: I received notification to sturdy the janitor's storage shelf in Newton. Please let Louis Valenciano know that the line crew will bolt it to the wall today. Also please thank him for bringing this to our attention. The safety of all our employees and contract workers is very important to us! Thank you.



From: David Ward, Facility Engineer, Pueblo, CO
To: Che Giuliano, Pueblo Area Manager
Re: Your night employee

A trainer that works for Innotracs came up to me today and told me he was impressed with Zachary Padilla's work. He said he always sees him working and thought his work was really good. I was happy to hear that and figured you'd like to hear it as well.

From: David Ward, Facility Engineer, Pueblo, CO
To: Che Giuliano, FBG Area Manager
Re: Thank you

I wanted to personally thank you and your staff for doing a fantastic job at this facility. As you know, I had a short notice inspection from the building's owner this week. Your staff does a great job on a day to day basis so I was not worried about any issues in the areas you take care of, and my tenant, Innotracs, is always satisfied with your quality of work as well.

I did have a few things to work with you on over the next few months but decided to try to get them done before the owner arrived. Since the day to day items are always done, Rikki and Zack, with excellent direction from you, had no problem fitting the few items I added into their daily routines. The owners, as well as myself, were very pleased with how everything here looked.

It really helps that you make frequent visits, the positive interaction with your staff, myself and my tenant shows your dedication and reflects in the quality of work from your employees.

Please let your staff know how much I appreciate all they do on a daily basis for this facility. ■

MUSIC REVIEW by Rodger Stroup

WARPAINT

The Black Crowes

Here's another definite for my top 10 releases of 2008. The Black Crowes display their influences proudly. Fans of the Faces and the Rolling Stones will feel that spirit in WarPaint's 11 tunes.

The opening sounds of "Goodbye Daughters of the Revolution," help get this set started off on the right foot. This song has that Black Crowes groove that to my ears is instantly recognizable.

Along with the great grooves, Chris and Rich Robinson are masters of melody. As good as the melodies are on the up-tempo songs, "Evergreen" and "Wounded Bird," two of my favorites are the slower paced "Oh Josephine," and "There's Gold in Them Hills."

The album closes with "Whoa Mule," a very cool dose of freak-beat. The contrasting sounds of the Western sound of the harmonica and the Eastern sitar sound of the slide guitar make this a very cool sign-off to a very cool album.

IN RAINBOWS

Radiohead

Speaking of freak-beat (and I mean that in the most positive way), Radiohead's latest is one that you can file under that heading.

I've got to thank Mike Wilson (Des Moines branch) for suggesting I give this one a listen. This is the first Radiohead cd I've listened to, and I liked it. It's got a soulful, yet psychedelic sound to it. Musically, there is plenty here to keep your inter-est, and Thom Yorke's vocals have an eerie, almost dream-like quality to them.

I enjoy this one a little bit more with each listen. Don't be afraid to take a chance with In Rainbows.

VAGABONDS

Gary Louris

This is a fine first album by the frontman for The Jayhawks. It took me awhile to get my ears around this, because it is a very mellow album. It's a great album for those lazy days. The

songs are well-written, well-played, and well-sung; it's just, well, mellow.

KEEP THOSE CARDS & LETTERS COMING!

Don Jones (Lincoln branch) sent in his list of most played songs. Don's list includes some cool music from the UK. Thanks for sharing your list, Don!

- ♪ *Jimmy Down the Well*
Monkey Swallows the Universe
- ♪ *Foggy*
BMX Bandits
- ♪ *Ratts of the Capital*
Mogwai
- ♪ *Little Gunshots*
Trembling Blue Stars
- ♪ *Kilburn High Road*
Flogging Molly

How about you? I love reading what other people are listening to. Send your list of five favorite songs to me at rstroup@fbgservices.com. I'll print your lists as I get them in upcoming editions of the SPOTLITE. ■

SPOTLITE FEEDBACK

Give us your feedback! If you've had a change of address, would like to be removed from our mailing list or have any good news you'd like to share for upcoming SPOTLITE issues, please let us know. Email Barbara Luna with your request at bluna@fbgservices.com with the word 'SPOTLITE' in the subject line.

Visit www.fbgservices.com

Responsible Building Services



FBG SPOTLITE is a publication of FBG Service Corporation, published for our employee owners, customers and friends.

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