

## LEEDing by Example

Dell Perot Systems is a leading provider of technology services and outsourcing based in Lincoln, Nebraska. With annual revenues of approximately \$2.8 billion, the company provides systems engineering, server administration, messaging, storage management and network engineering services.

Home to more than 900 associates, the Dell Perot facility houses two divisions: Insurance and Business Solutions and Infrastructure Solutions (IS). According to Fortune Magazine, the Lincoln facility is currently the second largest IS division in the corporation. The facility's prominent location within the new University of Nebraska Technology Park underscores the company's mission of innovation, economic development and forward-thinking culture. FBG has been working in the building since it opened in 2009.

As the first operation of its kind in the state of Nebraska, Dell Perot presented its own set of unique challenges in terms of facility maintenance needs.

Approximately 70% of the building features an open workspace concept while the remaining space includes a data center, conference and training rooms, executive office, a fully equipped fitness center and cafeteria.

The building was awarded LEED (Leadership in Energy and Environmental Design) Silver certification in 2010, requiring yet another level of performance standards be met by the FBG team.

A customized cleaning and maintenance program was implemented to meet both the customer's strategic goals and sustainability requirements.



FBG's green cleaning program helped Dell Perot secure GreenGuard® Certification for the facility last year. This required the use of four approved GreenGuard® chemicals: general cleaner Alpha HP, window cleaner Glance NA, floor cleaner Stride and Crew bathroom cleaner. These chemicals are applied using a color-coded microfiber application system. In addition, the equipment FBG employs meets several third-party certifications, including approval from the Carpet & Rug Institute for our vacuum cleaners.

In addition to day-to-day janitorial services, FBG also provides window cleaning, snow removal and parking lot restriping. Area Supervisor Valerie Hunt assists with the management, supervision and inspections of several large accounts in Lincoln, including Dell Perot. Her efforts have been a key factor in assuring both the maintenance standards and high expectations of the customer are met on every level.

Operationally, our management team is always looking for innovative ways

to enhance performance and reduce costs. FBG District Manager Guy Robarge meets with Facility Manager Jason Reimers each month to review operations and strategize methods to improve service efficiencies while maintaining consistency and quality for employees and guests. Hunt also meets with the customer providing supplemental training and conducting service inspections on a weekly basis.

One clear indicator that FBG's efforts are working: it appears that Dell Perot employees experienced considerably fewer sick days in 2010 than were recorded over the same time period the previous year. According to Hunt, employees themselves have said on multiple occasions that FBG's preventive measures and attention to detail played a large role in that accomplishment.

Kudos to everyone in our Lincoln office for setting a great example of what's possible when you combine high-tech strategies with high-touch efforts.

## ESOP News



I want to applaud all of our Employee Owner celebration planning committees for making this year's events special and memorable for our owners. All the brainstorming and preplanning paid off. I wish we had room to include the many beautifully decorated party rooms and the miles of smiles we enjoyed along the way but wanted to share some highlights.

### Omaha

We had a terrific turnout for our Omaha luncheon, in fact it was so good that we had to add more tables. The flat screen TV drawing provided much anticipation and excitement to the afternoon. Darrin Hay didn't skip a beat when he was asked to step in as MC at the last minute.

### Colorado

Prizes at our luncheon in Colorado were plentiful and included items such as a digital camera bundle and a Wii system. It was fun to watch our winners as they opened up their gifts. Employee owner Erica Stowell shared how much she has learned from being a part of our Employee Owner Committee and that it has brought new meaning and understanding to the special gift we have in our ESOP.

### Cedar Rapids

The Cedar Rapids team made certain there was a wrapped gift for every one of their employee owners present during their luncheon. As tickets were

drawn, all had the opportunity to step up front and choose a gift. Of course it was the grand prize 32" flat screen TV that created the most anticipation.

### Lincoln

We wrapped up our 2011 celebrations in Lincoln with the most creative setting I've seen. Complete with red carpet, night at the movies gift bags and a very clever film-style scripting of our value awards, our FBG Stars had their moment in the spotlight at this Academy Awards style luncheon.

### Minnesota/Des Moines

I have to say the event held in Des Moines was probably the most fun I have seen our owners have at any celebration. The main activity involved 3 "Minute to Win It" challenges. Everyone got into the spirit and cheered on the contestants. Prizes included a flat screen TV, GPS and Laptop computer. Our MC Operations Manager, Larry Karlovsky, kept all of us in stitches that afternoon.



### Quad Cities

We had a scrumptious dinner in Davenport. Our tables were decorated with Easter egg trees promoting the values of FBG and there were oodles and oodles of Easter gift baskets filled with fun, thanks to Debbie and Elizabeth's thoughtful planning. The recognition portion of the evening was truly memorable as Operations Manager Tina Donatsch provided a personal message to each award winner. **Did you know that the Quad Cities District had the greatest percentage of employee owners present?**

Well done everyone. I can't wait to see what you have in store for us next year! ■

## A Moment in the Spotlight



**Alicia Valdez** is a Site Supervisor in Des Moines and one of those employees that will always respond when called upon. Last January, one of the Qwest buildings literally burned down. All 280 employees had to be relocated and Qwest asked us to prepare their new workspace, and the timeframe was slim. Alicia and her crew worked tirelessly to get the new space ready, it was no small task, and that huge effort earned her the Employee of the Year award.

Alicia also serves on the FBG ESOP committee. Last year, during our community service drive, she gathered and delivered donated food items to the community food bank and was part of the team that organized the annual Des Moines/Minnesota District ESOP Celebration.

Alicia also serves on the Safety Committee. Back in 2008, after the Cedar Rapids flood, she helped gather and load clothing and food donated from the Des Moines Qwest employees for families in need. She provides transportation for employees to their accounts when they need assistance. And, last but not least, she translates Spanish when needed and has done so for

children that have come to Des Moines from Mexico for heart surgery. Alicia, the Des Moines District appreciates your hard work, dedication and community service. Gracias!

# From the Mailbag

**From:** Alecia Gardner,  
Yearbook Advisor,  
Cardinal Community Schools

**To:** Larry Karlovsky,  
Operations Manager,  
FBG Des Moines, IA

**Subject:** Yearbook Ad

Thank you so much for your ad purchase. The Cardinal Yearbook is excited to have the opportunity to share your ad with our great community. Your support will not go unnoticed and we truly appreciate all you do for our school and community. People who care about the students at Cardinal make every day in education worthwhile. ■

**From:** Paresh Shettigar, Faculty,  
Hawkeye Community College

**To:** HCC Maintenance Crew

**Subject:** Good job!

Your timely help several times this year to help my program and my students, as well as your condolences on my fathers demise in February are much appreciated. My family and I wish you a great summer. ■

**From:** Mary Ann Hospodka,  
Sr. Executive Assistant to the  
VP of Educational Services,  
Western Nebraska Community  
College and Garry Alkire

**To:** Guy Robarge, District Manager  
FBG Lincoln, NE

**Subject:** Laurie Eichthaler & Staff

From Ms. Hospodka:  
Just a quick email to comment on how much things have improved around here under Laurie's management. The place looks great always and her staff could not be more personable! She's really doing a great job.

From Mr. Alkire:  
I have an observation about the front entrance, foyer, and the upper and lower hallways. I have NEVER seen them in such good shape. Please tell the FBG staff how great the floors look and that we appreciate the hard work. I was up here on Sunday working, and I saw several of them here working on the floors. We appreciate their dedication. ■

**From:** Victor L. Palmer R.N.,  
Assistant Program Manager for  
Allied Health, Nursing,  
& Long Term Care

**To:** Dennis Westendorf

**Subject:** Aaron Fritz

Mr. Westendorf,

I just wanted to take a few minutes to write and let you know how impressed I am with Aaron, the young man that works second shift in Grundy Hall. He is a very pleasant and ambitious young man! He is very kind about asking if he is interrupting to get the garbage or to clean. He always asks how my day is while continuing to work away. He is constantly on the go – a very hard worker. He consistently goes above and beyond to give superior customer service to me and to our students.

Last week he raised the bar yet higher. I had to ask him to open a store room for me to get some training manuals for a class that was being held the next day off campus. It was a large box of books and Aaron recognized that and asked if it was heavy and I said yes. He said you go and get your stuff and I will carry the box for you. I told him he did not need to do that and he insisted. It really did make my task of getting my lunch box and other things to my car. He is always trying to do things to be helpful and yet not interrupt what I do. He is an example of what an EXCELLENT employee should be. Please feel free to pass these comments on to Aaron and others as well. He is one of a kind and I GREATLY appreciate all that he does and HOW he does it. ■



**From:** Erica Stowell, HR Manager,  
FBG Colorado Springs

**To:** Editor

**Subject:** Melvin Billups

Melvin is the Site Supervisor for our Union Medical Campus and just celebrated his one year anniversary with FBG. He recently graduated from the Basic Supervision class. This puts him in a rare class of just 11 people. Melvin has said that the

classes have helped him become a better supervisor and we have all noticed. Congratulations to Melvin and FBG thanks you for your dedication! ■



**From:** Scott Hess, District Manager,  
FBG Quad Cities

**To:** Editor

**Subject:** Jason Reynolds

Jason wasn't able to be at the ESOP celebration, but his supervisor (FBG Area Supervisor, Mike Miller, also a value award winner this year) later presented Jason with his certificate and the value award. Read more about Jason's award on Page 4. Congratulations Jason! ■



## Lincoln Value Awards

### Quality

**Lori Griepenstroh** is the evening Supervisor at the State Farm Regional Center. Prior to taking her present position, Lori was supervisor at the State Lab and the State Crime lab for eight years. While assigned to these two facilities she always excelled in customer service and takes great pride in the services she provides. Lori, you are a tremendous asset to the facilities you are assigned and to FBG. You are truly appreciated for all your efforts. Thank you!

**Anita Rivera** is a Cleaning Specialist at Principal Financial in Grand Island. From the very beginning, we could see that Anita did her work with Quality in mind. In April, 2010, Anita was promoted to Account Supervisor. She has also received training on carpet cleaning and again strives to perform the carpet cleaning with the highest quality. She completed the Basic Supervision training in March and has demonstrated this training in her current work. Anita is professional in her appearance, attitude and behavior and strives to keep the customer happy. Thank you Anita!

**Florence Mayr** is the Account Supervisor at Center Terrace. In June of 2010, when we were experiencing some challenges with Grifols/Biomat, Florence assumed the cleaning responsibilities, turned things around quickly and we kept this valuable customer. Later, their Divisional Manager commented that this location was the cleanest he had ever seen it. Thank you Florence!

### Ethics & Integrity

**James Thomas** works at the York State Bank in York. One evening last year while James was routinely cleaning the bank restrooms, he found a checkbook belonging to a bank customer. James turned the checkbook into the bank contact who then returned it to its owner. The owner didn't even know that the checkbook was missing. Thank you very much James for your honesty and for being a trusted FBG employee owner.

### Innovation & Experimentation

This is a 'Two Heads are Better Than One' award being given to both **Rich Munson**, who works at the Fallbrook Office Building in North Lincoln and **Jan Wells**, the Day Matron at Dell Perot. Have you ever used one of the soap dispensers that are mounted into the counter tops in the restroom? Have you ever had to refill them? One day while the facility was being inspected by the District Manager, Jan and Rich showed him an easier way to refill the soap bottles. They purchased a mustard/ketchup squeezed bottle and filled it with liquid soap, removed the top of the soap dispenser and squeezes the new soap into the dispenser from above. No more climbing under the counters! Thank you Jan and Rich!

## Des Moines & Minnesota Value Awards

### Quality

**Lynn Hauser** works for two Alliant Energy facilities. As a previous Value Award recipient, Lynn continues to display his devotion to quality. He is accommodating to the customer and provides a positive end result. Lynn's dedication to FBG's Quality Policy is most appreciated. Thank you Lynn!



Valerie Hunt, Lori Griepenstroh, Laurie Eichthaler and Carl Bouges

### Profit

**Valerie Hunt** is an Area Supervisor assisting the District Manager with several large accounts including Nestle-Purina, Dell Perot, Verizon and UNL Technology Park. Valerie has developed a very good rapport with her customers and has an in-depth knowledge of their cleaning specifications. Not only does Valerie look for additional ways to provide service but she is self-directed. As such, she keeps a close eye on her hours and will suggest ways to prevent overtime situations whenever possible. She's looking out for all of us. Thank you Valerie!

### People Development & Empowerment

**Carl Bouges** began conducting Orientation classes in early 2010 and updated many of the Orientation training material packets. Soon he assumed the leadership of our Monthly Supervisor Training Classes and on Saturday mornings, he facilitates classes for Supervisors. Carl's goal is to equip everyone with the skills to be effective and successful in their roles as account Supervisors. Thank you Carl for all you do for us!

**Laurie Eichthaler** started with FBG as our District's Internal/HR manager before moving her family to Bridgeport, NE. She arrived there at the time we were hiring for an Account Manager at Western Nebraska Community College, and thankfully, she took that job. Since then, Laurie has handled all the HR and training needs in addition to her development as a new manager. She has assembled a good crew and has received accolades for the great improvements made at WNCC. Laurie you are a valued Associate of the FBG team! Thank you for everything you do on behalf of WNCC and FBG. ■

**Fatima Osmanovic** is a prolific cleaner. She has three accounts yet helps with other accounts when asked. Fatima's quality of work is consistent and our customers appreciate her. She is a real team player and provides translation for our other Bosnian cleaners. Her attention to customer satisfaction, quality of work and dedication are remarkable. Thank You Fatima!

### Ethics & Integrity

**Mark Waters** is part of our Special Project Team for the Education Market. Without fail, he receives praise for his efforts. Often traveling 100+ miles in any weather, Mark will get the job done. Principals and Superintendents alike have remarked on his willing spirit. Mark's character exemplifies our values. Thank you Mark!

**Sherrie Russell** works at the Des Moines Area Community College. Her dedication and willing spirit exemplify her work ethic: she's fair and has the best interest of both her internal and external customers. She is one of those valuable employees who brings a solution to any problem she reports; and 99 times out of 100 it's the right one. Thank you Sherrie!

### Innovation & Experimentation

**Bradley Sawhill** is the Lead at the Des Moines Area Community College Event Center. In addition to cleaning this event center/classroom facility, Brad works with the Event Coordinator on the logistics of conference set-ups. On an average day, they will plan for groups of eight to over 700 and somehow Brad keeps it all straight and implements according to plan. Thank you Brad!

**Alicia Valdez** is the Site Supervisor at a Qwest facility in Des Moines. Having been the past recipient of several Value Awards and Employee of the Year, Alicia continues to demonstrate her unending dedication. She is innovative in motivating her colleagues and performing her duties. If there is a way of working "smarter not harder" Alicia is the one to do it. Read more about Alicia on Page 2! Alicia, gracias para todos!



Brad Sawhill, Boun Baccam, Myrene Baker, Jeff Crago, Lynn Hauser, Mark Waters, Sherrie Russell, & Alicia Valdez

### People Development & Empowerment

**Myrene Baker** is one of three associates working at Hach Company. She is a consistent worker and proves that dedicated workers make a difference. Recently, Myrene took on the responsibilities of another cleaner, which she did without hesitation or complaint. She is always willing to learn new things from procedures to equipment. Thank you Myrene!

**Jeff Crago** has displayed attributes that resulted in his promotion to Site Supervisor. These attributes include dependability, precision and aptness for following instructions. His diligence in ensuring the Job Schedules are followed has aided in our performance and his continued development has been a positive force. Thank you, Jeff!

### Profitability

**Boun and Phoun Baccam** are a husband and wife team, they are being awarded for their cohesive and productive working relationship. They manage their budgets well and are extremely dependable. They each perform a fantastic job at their respective locations. Both are well liked by our customers who have never complained about their work. Thank you Boun and Phoun! ■

## Davenport Value Awards



Isabel Garcia, Becky Piper, Mike Miller, Maria Hernandez, Jody Cox

### Ethics and Integrity

**Jason Reynolds** takes great pride in his work and it shows in his job quality and conduct. He goes right to work when he comes in – he's all business. Jason works closely with his supervisor and always keeps him informed about inventory stock levels and hot spots that need attention. He also helps train employees and makes sure his account is presentable before leaving his shift. Thank you Jason!

### Innovation & Experimentation

**Maria Garcia** is a Site Supervisor who often helps out with training. When we lost a major account recently, she pulled her team together and encouraged them to do their best until the very last day. She wanted to make sure that the customer came first and would be happy to have us back again. We left the buildings in fantastic shape with no complaints. Her hard work and efforts are always noticed. Thank you Maria!

*continued on page 6*

# JUNE CELEBRATIONS

BIRTHDAYS ANNIVERSARIES

## Cedar Rapids

- 6 John Schiel
- 16 Chasity Johnson
- 25 David Penick
- 26 Juvenal Rodriguez
- 29 Antonio Aguirre

## Colorado - North

- 1 Maria Medina
- 13 Juan Cervantes
- 19 Souriya Senphannarat
- 22 Ana Garcia
- 25 Roxana Guevara  
Dolores Morales
- 26 Ismael Trejo
- 28 Frances Maes

## Colorado - South

- 1 Wilfredo Guevara Rivera
- 4 Carlos Pastrana Jr  
Shelisa Stafford
- 5 John Anderson
- 11 Gerardo Bolivar
- 12 Craig Coe
- 13 Alvaro Esparza Garcia
- 15 Michael Peat
- 16 Michael Carpenter
- 30 Lawrence Hanson

## Corporate

- 8 Beth Pekarski
- 9 Sridevi Kamma
- 20 Tabatha McDonell

## Davenport

- 11 Johnna Washburn
- 21 Joanna Torres
- 25 Vanessa Vigo Rodriguez

## Des Moines

- 8 Joyce Aschan  
Amelia Moyorga Robles
- 9 Gerald Husak
- 14 Michael Wilson
- 15 Christina Hopkins
- 30 Terry Aalbers  
Jacqueline Hoelscher

## Lincoln

- 2 John Hoban  
Sherry Waynick

- 3 Barry Conner
- 7 Bradley Gress
- 8 Nadezdha Solodovnik
- 15 Tonya Chandler  
Genelle Curtis
- 21 Laurie Eichthaler
- 24 Lloyd Schultz
- 27 Tammi Amos

## Minnesota

- 3 Esmeralda Cadenas Peralta
- 5 Karen Olmstead
- 7 Marlene Kotoski
- 8 Jeremy Harvieux
- 10 Zerefe Tekleyes
- 12 Elizabeth Zwinger
- 19 Carlos Saravia

## Omaha

- 2 Marcelino Neri
- 3 Maria Perez
- 5 Clarence Bilberry  
Jordan Morrison
- 7 Jaime Bautista Mayorga  
Maribel Maldonado
- 8 Maria Cortez
- 10 Carmen Reyes
- 11 Mieczyslaw Melski
- 13 Antonia Regalado
- 15 Michael Exline
- 18 Hubert Clark
- 19 Joseph Carey
- 23 Jose Garcia
- 23 Odali Gutierrez
- 24 Alfredo Cordova  
Vicky Trauernich
- 25 Annie Crawford  
Marvin Karr
- 28 Sadie Prince
- 29 Pedro Flores  
Petra Salguero  
Amanda Stilen

## Cedar Rapids

- 7 Katherine Winchester
- 4 Lynn Boddicker
- 2 Helen Ahrenholz
- 1 Michael Oliver  
Jose Villalpando

## Colorado - North

- 9 Ralph Medina
- 5 Martha Hurtado  
Penny Johnson
- 3 Sak Saengdara
- 2 Mayarit Barahona  
Andres Morales

## Colorado - South

- 17 Kaeleen Glouner
- 7 Michael Riggio
- 4 Evelia Blake  
Gerardo Bolivar  
Harry Flores Saez  
Devera Griggs-Walker  
Mary Miller  
Che Mills
- 3 April Blake  
Mary Voskuhl
- 2 Jericko Herrera
- 1 Lawrence Hanson  
Maria Plewniak

## Corporate

- 26 Sandi Bruno
- 16 Cindy Harper
- 15 Steve Simmonds
- 10 Deborah Van Nurden
- 4 Beth Pekarski

## Davenport

- 13 Tina Donatsch
- 11 Dennis Bishop
- 11 Donald Elmer
- 2 Michael Donatsch
- 1 Christine Gerleman Smith  
Cynthia Stellern

## Des Moines

- 10 Alicia Valdez
- 9 Cecilia Castaneda Torres  
Aurora Terrazas
- 4 Dawn Brown  
Leslie Shepherd
- 2 William Everett
- 2 David Geopfert  
Jack Mills  
Charles Staples
- 1 Richard Sears  
Martha Teaway

## Lincoln

- 6 Carol Jacoby
- 3 Wayne Pence
- 2 Patsy Wagner  
Christopher Wipf
- 1 Stephanie Mundhenke  
Darrel O'Day  
Joi Pool  
Angela Williams

## Minnesota

- 8 Steven Becker
- 5 Chauncy Page
- 3 Carlos Saravia

## Omaha

- 24 David Bradley
- 19 Mieczyslaw Melski  
Virgene Roberts
- 13 Patricia Alvarado
- 12 Tadeusz Adamowski
- 10 Larry Brittell
- 5 Timothy Marsh
- 4 Kelly Adams  
Bernardo Marquez Camacho
- 3 Alfredo Cordova  
Marvin Dixon  
Abel Meza  
Masayo Miller  
Sandra Ortiz  
Lilian Urbina
- 2 Pedro Flores  
Abdi Hassan  
Joseph Hrbek  
Michael Meiners  
Evy Linda Negron Ruiz  
Larry Viether  
Armando Vindel
- 1 Yuridia Alvarado  
Kimberly Burch  
Edvin De Leon Castillo  
Heather Lee

**“Things which matter  
most must never be  
at the mercy of things  
which matter least.”**

**-Goethe**

*continued from page 5*

## People Development

**Maria Hernandez** is a Site Supervisor and assists the district with training in the various accounts across the Illinois area of the Quad Cities. Maria is always aware of where an employee might be of best value to the district and her recommendations are valuable to her Supervisor. In this way she is supporting the company's Bill of Rights, by "Finding the Right People, for the Right Job." Thank you Maria!

## Quality

**Beatriz Morales** – Every month when we visit our customer, they have nothing but good things to say. They especially appreciate that she is polite, professional and comes to work every day with a great attitude. The quality of her work shows on the monthly and quarterly customer satisfaction scores – always high marks. Thank you Beatriz!

# JULY CELEBRATIONS

## BIRTHDAYS ANNIVERSARIES

### Cedar Rapids

- 2 Jose Torres
- 9 Harrison Thede
- 11 Lorraine Trey
- 15 Gilberto Ortega
- 16 Donald Buzzard
- 17 Andrew Fisk
- 18 Rosalio Garcia  
Jamie Losch  
Gabo Oswald
- 27 Isaias Cisneros-Martinez
- 28 Eric Davis

### Colorado - North

- 6 Carlos Saenz
- 11 Vanly Chittarat
- 12 Jazmine Hernandez
- 13 Mayarit Barahona
- 25 Sak Saengdara
- 27 Adriana Escalante

### Colorado - South

- 1 Windi Thomason
- 10 Norberto Medina
- 22 Michelle Ownbey
- 24 Tamara Peat
- 30 Maria Martinez
- 31 Sylvia Howard

### Corporate

- 2 Lorie Downey
- 8 Steve Simmonds
- 16 Rodger Stroup
- 17 Sue Roy
- 18 John Vaida
- 27 Sandi Bruno

### Davenport

- 1 Cindy Becerra
- 11 Brandy Swain
- 19 Tammy Cain
- 25 Jody Cox
- 27 Leticia Cruz

### Des Moines

- 5 Eric Togba
- 6 Ellen Cooper  
Tait Knight
- 8 Susan Moore
- 11 Danny Davis
- 13 David Morrow  
Fatima Osmanovic
- 14 Mevlida Telbiz  
Gary Woods

- 15 Raymond Oller
- 18 Andrew Shoafstall
- 21 Sarah Miller
- 22 Mark Waters
- 23 Greg Fox
- 25 Dragan Djuric
- 27 Keith Odem
- 28 Cecilia Castaneda Torres
- 31 Juan Ramos

### Lincoln

- 1 Andrea Steward
- 3 Brad Pence
- 11 Carol Allerheiligen
- 14 Jim Story
- 17 Debra Boltz
- 18 Laverne Gripenstroh
- 19 Charles Thomas
- 20 Ryan Hunzeker
- 21 Lori Gripenstroh  
Rita Ramos
- 22 Stephanie Mundhenke
- 24 Greg Bartek  
Judy Meston
- 25 Chelsea Turnbull
- 29 Rhonda Hester
- 31 Chance Foerster

### Minnesota

- 7 Joyce Peter
- 8 Santiago Sandoval-linarte
- 12 Michaelynn Huber
- 21 Felix Ramirez
- 22 Jose Flores

### Omaha

- 1 Khaery Al Dosary  
Rodolfo Heredia  
Rosario Jimenez  
Cenorina Mendoza
- 2 Sebastian Alfaro
- 5 James Griffin
- 6 Michael Mailander
- 8 Gwen Bornhoft  
Miguel Gandara
- 9 Maria Castelan
- 10 Kurt Cohen  
Timothy Prange
- 11 Sandra Martinez
- 12 Isabel Ayala  
Stephanie Flowers
- 15 Michele Austin

- 15 Tasha Jackson  
Timothy Marsh  
Andrew McCloud  
Patricia Perry
- 16 Mary Martin
- 17 Robert Couden  
Donald Harwood
- 18 Alvaro Cardenas
- 21 Michael Meiners
- 22 Cynthia Hansen
- 26 Clarence Smith
- 27 Agripina Ozuna
- 27 Virgene Roberts
- 31 Kenneth Sheridan

### Cedar Rapids

- 17 Nora Winchester
- 17 Steve Ziskovsky
- 4 Lorraine Trey
- 2 Eleazar Ramirez Hinojosa
- 1 Agusta Kruger  
Wendy Takes  
Carlos Villasenor Garcia  
Karen Weekley

### Colorado - North

- 13 Cleofas Castaneda
- 4 Ana Garcia  
Marcela Murillo
- 3 Jazmine Hernandez
- 2 Rosa Andrade
- 1 Krystal Santistevan

### Colorado - South

- 3 Carlos Pastrana Bonilla
- 1 Edmund Algien Jr  
Tracy Pierce

### Corporate

- 17 Gary Stewart
- 9 Thomas Schenkelberg
- 8 Mary Barry

### Davenport

- 11 Gina Peacock
- 9 Karen Washburn
- 5 Bryan Whited
- 3 Rosa Aguirre De Rosas  
Armando Rosas
- 1 Ricardo Alcantar  
Raymond Brisker

### Des Moines

- 11 Michael Wilson
- 10 Darrell Pettit

- 9 Michael Taylor
- 3 Lorraine Hibbs
- 2 Francis Brown  
Mary Cavender  
Jeffery Crago  
Joseph Highland  
Starla Hites  
Keith Odem  
Deborah Roop  
Larry Schrock  
Mark Waters  
Eugene Zinnel
- 1 Jacqueline Drottz  
Mesud Telbiz

### Lincoln

- 5 Nelson Jones
- 4 Roger Halvorson
- 3 Shirley Arterburn
- 1 Vincent Boveia  
Lucinda Hacker  
Larry Lange  
Connie Pershing  
Lloyd Schultz

### Minnesota

- 7 Francisca Sandoval
- 4 Giovanni Martinez
- 3 Guadalupe Mendez-videz
- 1 Rickey Arnold

### Omaha

- 14 Marcelino Neri
- 12 Juan Gutierrez
- 12 Robert Wright
- 10 Lloyd Reeves
- 10 John Risuglia
- 8 Veronica Jensen  
Richard Newton
- 6 Michael Bowden  
Maria Zamora
- 3 Luis Osorio  
Roldan Ramones
- 2 Edwin Alvarado  
Maria Cuevas  
David Mitchell  
Ruth Rodriguez-Torres
- 1 Jaime Bautista Mayorga  
Michael Exline  
Jesus Flores  
Rebecca Foote  
Mary Martin  
Gilbert Ruelas

## Profitability

**American Ordnance Team** -- In response to economic reductions, they pulled together as a team and have learned to use their products and resources as precise as possible to save money for both FBG and for the customer. They follow their job schedules and complete their tasks on time, as well as complete extra work as requested. Over the last six months they have added extra working lines and

everyone has stepped up to the plate to assist in getting this added permanently to the account. Their goal is to work as safely as possible. The team includes Mike Miller (Area Supervisor), Jody Cox, and Becky Piper. Thank you to all for a job well done.



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## MUSIC REVIEW

by Rodger Stroup

If you like variety, I've got two selections for you this month that will satisfy.

So Beautiful or So What, Paul Simon – I have to admit that I was beginning to lose interest in Simon's work. His last two albums had some high points, but to these ears he sounded like he was lost musically.

So Beautiful or So What sounds like Simon found his way home. Returning to the sounds and rhythms that made Graceland and Rhythm of the Saints so great, Simon has made his best record in this decade.

The album opens with "Getting Ready for Christmas Day," a swinging number that features sampling from a sermon by the Reverend J.M. Gates recorded in 1941. Simon's verses are separated by the sermon, weaving a tapestry of soul that's been missing in Simon's recent work.

Six of the album's 10 tracks feature a great blend of sounds and rhythms courtesy of the fantastic group of African musicians that have inspired Simon to create his best songs. Simon's own guitar playing is top notch. The brief interlude, "Amulet," is a nice instrumental showcase.

There's soulfulness and spirituality in Simon's latest that I find appealing. Few artists write about the human condition the way Simon does. Buy this one or download it, and let the music take you.

Different Gear, Still Speeding, Beady Eye – Beady Eye is the group formed when the battling Gallagher brothers couldn't keep Oasis together. Liam Gallagher took the band's guitarist and bass player, added a new drummer, and formed Beady Eye.

As the album title declares, Beady Eye is different from Oasis, but with the same goals in mind; the band is here to rock you, with the sounds of the British Invasion as their inspiration.

When I first heard these songs on the radio, I thought some unreleased John Lennon songs had been discovered. Liam Gallagher's voice sounds like the late Beatle during the early years of the Fab Four. That works for me.

Regular readers know I'm a sucker for a great opening song. "Four Letter Word" kicks things off here, and from there the songs just keep getting better. "Beatles and Stones" makes it clear where the band's influences stem from.

Fans of the first wave of the British Invasion will find plenty to like here. This one will sound great blasting from your car's CD player this summer.

With the summer approaching, I would love to see your list of favorite summertime songs, so e-mail your Top 10 to me at [rstroup@fbgservice.com](mailto:rstroup@fbgservice.com).

### SPOTLITE FEEDBACK

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